

CASE STUDY

HART-WELL



SUMMARY STATEMENT

After being founded in 1985, Hart-Well Electrical Co. Ltd. has established themselves as one of the most trusted electrical construction services providers in the Greater Toronto Area.

They specialize in industrial, commercial and institutional electrical work, as well as communications, access control, CCTV and security services, while remaining true to their founding principles of customer service and professional excellence.

THE CHALLENGE

Hart-Well already had a great safety culture and reputation. However, they wanted to take things to the next level by getting COR certified.

This was crucial, as many of their key clients required COR certification to bid on projects. This included clients such as the Greater Toronto Airports Authority, Canada's Wonderland, the Toronto Transit Commission, the University of Toronto, York University and the City of Toronto.

Their main hurdle was a paper-based safety system that was not meeting their needs.

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Having a safe and healthy workplace is of the utmost importance to us.

We want our employees to be happy to come to work each day and we want to them to go home to their families safely.

Frances Deane, Finance & Administration
– Hart-Well Electrical Co. Ltd.

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KEY FEATURES & STATS

- > Hazard ID
- > Meetings
- > Reporting
- > Training
- > Documents
- > Audits & Inspections

24K+ 
INSPECTIONS IN 4 YEARS

500+ 
DOCUMENTS UPLOADED

“

The part of our program that was causing a disconnect was the documentation aspect – getting that paperwork from head office to the field and back was an issue.

Frances Deane, Finance & Administration – Hart-Well Electrical Co. Ltd.

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Hart-Well Gets COR & So Much More

Hart-Well implemented eCompliance to streamline their safety information and track their progress towards getting COR certified.

The first step was digitizing their safety process, while giving their front-line workers a mobile app to carry out safety activities like inspections and toolbox talks.

They made it a priority to ensure their mobile forms were relevant to the tasks that their employees would be carrying out every week.

As a result, Hart-Well achieved COR certification in September 2017. They have also maintained compliance and kept a high safety standard ever since!

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eCompliance has solved our documentation issue.

Everything is available to everyone, all the time.

Frances Deane, Finance & Administration
– Hart-Well Electrical Co. Ltd.

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For more information visit:
ecompliance.com/category/resources/case-studies

