

CASE STUDY

IHSA



SUMMARY STATEMENT

The Infrastructure Health and Safety Association (IHSA), a longstanding eCompliance user was the 100th company to achieve COR in Ontario. The organization uses eCompliance to reduce organizational risk, prove due diligence of safety practices, report on hazards and ultimately, centrally report on safety performance.

As the governing organization that grants companies their Certificate of Recognition (COR), the IHSA's mandate is to reduce workplace injuries, illnesses and fatalities in order to create a safer workplace.

ABOUT THE IHSA

The IHSA is a leader in health and safety education. Through skill-based training, auditing, and evaluation, they provide safety solutions to those who perform high-risk activities such as working at heights, working with energized high-voltage power systems, driving motor vehicles, transporting dangerous goods, working on suspended access equipment, and utility line clearing.

As part of Ontario's health and safety system, they are recognized by the Ministry of Labour, the Ministry of Transportation, the Ministry of Training, Colleges & Universities, and the Workplace Safety and Insurance Board as designated trainers and consultants. Find out more at www.ihsa.ca

AFTER USING ECOMPLIANCE

1 Day

AVERAGE

Average time to completion on action items: 1 Day

1,230

LOGGED

The IHSA has logged 1,230 trackable and completed action items

18 / WK

FORMS — SUBMITTED

On average, there are 18 forms submitted/week (including incidents and inspections).

500+

DOCUMENTS UPLOADED

Over 500 documents are uploaded, tracked and distributed through the system

FAVOURITE FEATURE

INSPECTION

SCORING

Building charts and reports with inspection scoring allows us to address any existing gaps in our forms.

QUALITATIVE

BEFORE

- >> Before – Had inconsistencies that existed from its 3 predecessor organizations.
- >> Before – Isolated paper trail & email with no transparency & ineffective communication outside of a specific group.
- >> Before – Difficult to prove due diligence of health and safety best practices (especially while preparing for the COR audit).

AFTER

- >> After – IHSA has all documents in one central system for easy access at multiple levels of the organization and remote workstations using mobile devices.
- >> After – eCompliance allows the IHSA to track trends and quickly share information with employees without having to wait for JHSC meetings. It has helped increase the level of engagement.
- >> After – Able to prove due diligence by looking through eCompliance as opposed to sifting through Outlook emails for when something had been documented/completed.

CASE STUDY

IHSA



IN THEIR OWN WORDS

“
 By having processes and expectations in place, it gives us something to measure against and hold people accountable when needed.
 ”

Michelle Roberts, Director of Strategic Implementation – IHSA

“ The ecompliance system is a good gauge for measuring regulatory compliance. Prior to using the system, IHSA was relying on excel spreadsheets with a multitude of owners to track our regulatory compliance. Now, we have real-time knowledge regarding if we are in or out of compliance on a given regulation.
 ”

“ We assumed our system was great until we put it to the test when trying to achieve COR. COR gave us the framework that made us realize that we had some gaps to fill. We used it as an opportunity to go above and beyond what was considered to be a minimum standard.
 ”

Paul Casey, Vice President – IHSA

QUALITATIVE

BEFORE

AFTER

Lack of management visibility across all departments.

Couldn't track if tasks were being completed, couldn't identify trends.

Easy access to information across job sites – allows for transparency.

Significantly increased the amount of reportable hazards/near misses by using customizable forms, the eC mobile app & more.

For more information visit: ecompliance.com/case-studies/ihsa

